

BOOKING TERMS AND CONDITIONS BED & BREAKFAST

Designation

You = the client,

We/Us = Le Clos des 3 Rois, the owners

Article 1 : During your stay you are responsible for the accommodation and you are expected to take all reasonable care of it. It is not acceptable to bring meals/food into your rooms. You are responsible for leaving the rooms as you found it and you should notify us of any damages, accidental or otherwise. We reserve the right to invoice you for any replacements or damages incurred.

Article 2 : The accommodation reservation is made for a precise number of people. If the number of people exceeds this number, we maintain the right to refuse the additional person/people. This would not be considered as breaking the contract on our part. In case of the rooms previously booked not being occupied because of the excess number of people, no reimbursement is due. Moreover, the balance of the booking will be claimed.

If we accept the additional person/people, you will be obliged to pay an additional supplement for them.

Article 3 : The reservation becomes confirmed when we receive the deposit of 25% of the total price of the booking and a signed and dated copy of the booking form/reservation contract. Signature of the booking form indicates that you accept these terms and conditions. The second copy is for you to keep for your information. The price covers all inclusive charges.

Article 4 : the signed contract is specified for a certain number of nights and strictly, this can only be extended with our agreement.

Article 5 : The payment of a deposit or the communication of a bank card number to guarantee the reservation, indicates acceptance of our terms and conditions and the resulting obligations, even if no contract has been signed. In the case of a contract not having been received, due to late booking, our confirmation email will represent the contract.

Article 6 : All cancellations must be notified to us by telephone or electronic mail and confirmed in writing by 'Recorded Delivery'.

Cancellation before the beginning of the stay : if the cancellation takes place more than 24 hours before the beginning of the booking, the deposit is non-refundable. If the cancellation takes place less than 24 hours before the beginning of the booking, the deposit is non-refundable. Moreover, we reserve the right to claim the balance of the price of the booking.

Cancellation for late arrival : if you do not arrive before 19 h the first day of your booking, the contract becomes null and void and we have the right to relet the rooms. The deposit is non-refundable. Moreover, we reserve the right to claim the balance of the price of the booking.

Stay less than the dates booked : the total price of the booking would remain due.

Cancellation on our part : if, before the beginning of your stay, we are obliged to cancel your booking, we will inform you by telephone. We will confirm this cancellation by 'Recorded Delivery' letter. You will be reimbursed any amounts already paid.

Article 7 : Arrival on the first day of your stay should be at the time mentioned in the contract. In the case of late or different arrival, we ask that you notify us in advance.

Article 8 : The balance of the booking is to be settled upon arrival. Any meals or other supplements not included in the contract are to be settled at the end of the stay.

Article 9 : Due to the presence of other animals, we cannot accept pets of any kind at Clos de 3 Rois. In cases of disrespect of this clause, no reimbursement will be due. We reserve the right to ask you for the balance of the booking.

Article 10 : Parking is not possible inside the property. There are a number of parking places nearby to Clos des 3 Rois.

Article 11 : In case of dispute, we will make every effort possible to find an amicable agreement. If this is not possible, the matter will be taken to the Tribunal in Angers.



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